## AGENCY QUARTERLY DIVERSITY AND EEO REPORT FY 2020

AGENCY NAME: DE	EPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT	<u>1</u>	
☐ 2 <sup>nd</sup> Q	uarter (July -September), due December 13, 2019 uarter (October - December), due January 30, 2020 uarter (January -March), due April 30, 2020 uarter (April -June), due July 30, 2020		
Prepared by:			
Felicia Thornton	Diversity and EEO Officer	(646) 343-6782	
Name	Title		Telephone No.
Date Submitted:			
FOR DCAS USE ONLY			
Date Received:			

## **INSTRUCTIONS FOR FILLING OUT QUARTERLY REPORTS FY 2020**

- 1. Please save this file as 'DYCD, 4th Quarter FY 2020 DEEO Quarterly Report' where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Word format. Please do not convert it to PDF.
- 2. Complete the "Diversity and EEO Training Summary" details in the attached Excel file. Under Section 10 ("Other"), include training classes co-organized or co-sponsored by EEO and/or HR that are related to the development of the agency staff in the areas of equal employment, diversity, inclusion, civil rights, workplace culture and behavior, interpersonal relations, and community relations.
- 3. Please save this Excel file as 'DYCD Quarter X FY 2020 DEEO Training Summary", where 'XXXX' is the commonly used acronym of your agency. You must submit this file in MS Excel format. Please do not convert it to PDF.

# PART I: NARRATIVE SUMMARY

I.	COMMITMENT AND ACCOUNTABILITY STATEMENT BY THE AGENCY HEAD
	Distributed to all agency employees?   ☐ Yes, On (Date): May 13, 2020 ☐ No
II.	RECOGNITION AND ACCOMPLISHMENTS
	The agency recognized employees, supervisors, managers, and units demonstrating superior accomplishment in diversity and equa employment opportunity through the following:
	□ Diversity & EEO Awards
	☐ Diversity and EEO Appreciation Events
	□ Public Notices
	☑ Positive Comments in Performance Appraisals
	□ Other (please specify):
	* Please describe D&EEO Awards and/or Appreciation Events below:
III.	WORKFORCE REVIEW AND ANALYSIS
	<ol> <li>Agency reminded employees to update self-ID information regarding race/ethnicity, gender, and veteran status.</li> <li>         ∑ Yes, On (Date): September 23, 2019  ☐ No     </li> </ol>

2.	0 <b>v</b>	ethnicity and gender; new hire	cer with demographic data and trends, including workforce es, promotions and separation data; and utilization analysis
	The review was conducted together with		<ul> <li>☐ General Counsel</li> <li>☑ Other Deputy Commissioner Administration</li> </ul>

# IV. EEO, DIVERSITY, INCLUSION, AND EQUITY INITIATIVES FOR FY 2020

Please describe your progress this quarter in implementing the primary goals in Section IV of your Agency Diversity and EEO Plan for FY 2020 – Proactive Strategies to Enhance Diversity, EEO and Inclusion:

## A. WORKFORCE:

List the <b>Workforce Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020  Diversity and EEO Plan (e.g., underutilization, workforce planning, succession planning and diverse applicant pool, among others):	Please describe the steps that your agency has taken to meet the Workforce Goal(s) set/declared in your plan.  o Include steps that were taken or considered to build an inclusive and sustainable pipeline for your agency across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Enhance internal and automal annihilant mallate	DYCD expanded recruitment efforts     Dyconsistence CENSUS NYC positions	☐ Planned			
Enhance internal and external applicant pools to address the underutilization	<ul><li>by advertising CENSUS NYC positions</li><li>EEO Officer conducted quarterly</li></ul>	□ Not started			
Using the quarterly workforce dashboard and	reviews of CEEDs record to ensure no	☑ Ongoing			
identifying specific job groups where	trends were developing	☐ Delayed			
underutilization exists to guide recruitment efforts	Cross training has occurred over	☐ Deferred			
<ul> <li>Integrate succession planning in the agency</li> </ul>	responsibility areas	☐ Ongoing			
activity to develop a pipeline, facilitate a seamless transition and continuity of service		☐ Completed			

	<ul> <li>The EEO Officer has worked with our Equity work group to a look at how historical and structural injustices have affected our culture as a city and subsequently affected program initiatives</li> <li>Notified and registered managers for structured interview training.</li> <li>Conducted civil service 101 sessions with EEO component</li> </ul>				
Encourage agency employees to take promotional civil service exams	<ul> <li>Disseminated emails to staff announcing the postponement of Administrative Manager exam</li> <li>Dissemination of exams notices for Administrative Community Relations Specialist, and Administrative Director of Social Services and various exams throughout the fiscal year</li> </ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Describe steps that were taken or considered to address unde		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed  Dorts. Please list Job	Groups whe	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
No underutilization was found					

# B. WORKPLACE:

List the <b>Workplace Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020  Diversity and EEO Plan (e.g., job satisfaction/engagement surveys, exit interviews/surveys, and onboarding surveys):	Please describe the steps that your agency has taken to meet the Workplace Goal(s) set/declared in your plan.  O Include steps that were taken or considered to create an inclusive work environment that values differences that each of your unique employees brings to work, and to maintain focus on retaining talent across all levels.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
In FY 19, the agency conducted the following survey(s) to improve the recruitment, hiring inclusion, retention and advancement of people in underrepresented groups	<ul> <li>Survey was sent to managers in order to tailor training needs on civil service process, entitlements, and EEO rights and projections</li> <li>Managers participated in a focus group and three workshops:         <ul> <li>Supervision with a Racial Equity Lens, Creating an Inclusive Environment, and Dating Violence</li> </ul> </li> <li>Career counseling sessions were held</li> <li>Professional Training Opportunities were provided to enhance skill sets. Supervision with a Racial Equity Lens, Creating Inclusive Environments, Dating Violence</li> </ul>	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☒ Completed			
	New employee receives all mandated trainings within 30 days of hire.  • mandated online trainings were conducted in EEO, Sexual Harassment Prevention and Diversity and Inclusion	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☒ Completed</li> </ul>		M	

	<ul> <li>NYCERs conducted two virtual retirement seminar for June 2020. One general session and one pre retirement</li> <li>One Voluntary Insurance session was held</li> <li>Disseminated information on Chinese New Year, Black and Women's History Month.</li> <li>Women in agency were nominated and recognized for professional and personal achievements.</li> </ul>	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Please specify any other EEO-related activities during the quabriefly the activities, including the dates when the activities of					describe
The office of Diversity and EEO disseminates a quarterly was circulated on services available throughout the city.	newsletter in which cultural observances, right or	protections are fea	tured. Addi	itionally, inf	ormation

# C. COMMUNITY:

List the <b>Community Goal(s)</b> included in <i>Section IV: Proactive Strategies to Enhance Diversity, EEO and Inclusion</i> , which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., community outreach and engagement, MWBE participation and customer satisfaction surveys):	Please describe the steps that your agency has taken to meet the Community Goal(s) set/declared in your plan.  O Include steps that were taken or considered to establish your agency as a leading service provider to the citizens of New York City focused on inclusion and cultural competency, while reflecting the vast communities that are served.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Continue or plan to promote diversity and EEO community outreach in providing government services	ADA accessibility workgroup was formed to ensure that members of the public have access to our services and website	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☑ Ongoing ☐ Completed			
Undertake initiates to improve community relations, community awareness, and to engage communities being serviced in recruitment efforts, service development and delivery	<ul> <li>DYCD plans to partner with TA Provider(s) to offer workshops on teaching black history across all contracted programs</li> <li>DYCD began a "Barbershop Talk Series" with our community partners. These discussions will include topics such as: parenting, men's health, mentoring, educational opportunities.</li> <li>forums with community partner in which sharing experiences and candid discussions about race equity and inequities are being developed</li> </ul>	<ul> <li>☑ Planned</li> <li>☐ Not started</li> <li>☐ Ongoing</li> <li>☐ Delayed</li> <li>☐ Deferred</li> <li>☐ Ongoing</li> <li>☐ Completed</li> </ul>		00000	

DYCD is supporting the 2020 Census by activating our funded programs and participants and raising awareness through community outreach and seminars. Disseminated information on responding to census.  Daily COVID alert and service information is sent to our funded organizations.	☐ Planned ☐ Not started ☑ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed	000000	

## V. <u>RECRUITMENT</u>

List Recruitment Strategies and Initiatives which you set/declared in your FY 2020 Diversity and EEO Plan (e.g., targeted outreach and outreach, diversity recruitment, social media presence, where jobs are posted, EEO and APO collaboration, evaluation of best recruitment sources, structured interview training and unconscious bias training):	Please describe the steps that your agency has taken to meet the <b>Recruitment Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Review policies, procedures and practices related to targeted outreach and recruitment	Vacancies are all posted on NYC careers	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☒ Ongoing ☐ Completed	000000	000000	

		☑ Planned		
• Share job vacancy notices with the		☐ Not started		
· · · · · · · · · · · · · · · · · · ·	This activity has been planned	☐ Ongoing		
Disabilities and Access VR	, ,	☐ Delayed		
Disabilities and recess vic		☐ Deferred		
		☐ Ongoing		
		☐ Completed		
		<b>☑</b> Planned		
		☐ Not started		
		☐ Ongoing		
		☐ Delayed		
		☐ Deferred		
		☐ Ongoing		
		☐ Completed		
		•		

# B. Internships/Fellowships

The agency is providing the following internship opportunities in FY 2019: [Demographic information is based on self-identification data]

Type of Internship\Fellowship	Total	Race/Ethnicity [#s]	Gender [#s] [N-B=Non-Binary; O=Other; U=Unknown]
1. Urban Fellows			M F N-B O U
2. Public Service Corps	1	Black	M _x F N-B O U
3. Summer College Interns			M F N-B O U
4. Summer Graduate			M F N-B O U
Interns			
5. Other (specify): Intern	1	A	M F _x N-B O U
CUNY Intern			
6. None □			

Additional Comments:

$\boldsymbol{C}$	55-A	<b>PROGRAM</b>
$\mathbf{L}$	333=A	I KUUTKAWI

The agency uses the 55-a I	Program to hire and retain qualified individuals with disabilities.	<b>⊠</b> Yes	□ No
Currently, there are2_	_ [number] 55-a participants.		
<b>During this Quarter, a tota</b>	al of $\mathbf{_{-0}}$ [number] new applications for the program were received	l.	
During this Quarter0_	participants left the program due to [state reasons]		
1. Disseminated 55-a infor	<ul> <li>☑ Yes □ No</li> <li>☑ Yes □ No</li> <li>☑ Yes □ No</li> </ul>		
-	d job fairs and use internship, work-study, co-op, and other programs se 55-a program applicants		
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# VI. SELECTION (HIRING AND PROMOTION)

Please review Section VI of your Annual Plan and describe your activities for this quarter below:

List additional <b>Selection Strategies and Initiatives</b> which you outlined in your FY 2020 Diversity and EEO Plan (include use of structured interviewing, EEO or APO representatives observing interviews, review of placement demographics, review of e-hire applicant data).	Please describe the steps that your agency has taken to meet the <b>Selection</b> ( <b>Hiring and Promotion</b> ) <b>Goal(s)</b> set/declared in your plan.	Q1 Update	Q2 Update	Q3 Update	Q4 Update
Career Counseling: Advising employees of opportunities for promotion and career development;	DYCD has disseminated information on promotional and open competitive exams  Employees have been cross trained  Employees have been given skills training and professional development coaching	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires), especially for mid- and high-level discretionary positions;	DYCD has had very few opportunities this level.	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			
Reviewing the methods by which candidates are selected for promotion or to fill vacancies (new hires) filled through civil service lists;	Questions are vetted with the EEO Office  Candidates are interviewed by a diverse panel.  A second round of interviews occur with senior leadership  Credentials, qualifications and civil service	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed			

Describe the role of agency EEO Officer and other EEO staff in the selection of candidates for appointment or promotion (pre- and post-appointment);	The EEO Office review questions to determine job relevance and appropriateness The EEO Office ensure that there is a diverse interview panel. EEO circulates the salary inquiry	☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing		
Analyzing the impact of layoffs or terminations on racial, gender and age groups;	information to hiring managers. It is also available on the intranet for ready access.  EEO officer reviews the CEEDS Hire, promotion and separation report to determine if trends are forming.  DYCD has not experienced recent layoffs and or terminations.	☐ Completed ☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		
Other Selection Strategies and Initiatives:		☐ Planned ☐ Not started ☐ Ongoing ☐ Delayed ☐ Deferred ☐ Ongoing ☐ Completed		

## VII. TRAINING

Provide your training information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

## VIII. REASONABLE ACCOMMODATION

Please report your reasonable accommodation requests for this quarter and their disposition in the DCAS Citywide Complaint/Reasonable Accommodation Tracking System by logging into your CICS Account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

All R/A requests in the current quarter are up-to-date in the DCAS Citywide Tracking System.  $\Box$  Yes  $x\Box$  No

 $\Box$  There were no new R/A requests in the current quarter.

# IX. COMPLIANCE AND IMPLEMENTATION OF REQUIREMENTS UNDER EXECUTIVE ORDERS AND LOCAL LAWS

A. EXECUTIVE ORDER 16: TRAINING ON TRANSGENDER DIVERSITY AND INCLUSION

Provide E.O. 16 Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

B. EXECUTIVE ORDER 21: PROHIBITION ON INQUIRY REGARDING JOB APPLICANT'S PAY HISTORY

**☒** The agency has reviewed its practices (including application and interview forms) regarding prohibition on inquiry about pay history.

☑ All personnel involved in job interviews is required to go through structured interview training.

### C. LOCAL LAW 92: ANNUAL SEXUAL HARASSMENT PREVENTION TRAINING

Provide Sexual Harassment Prevention Training Information in the "DIVERSITY AND EEO TRAINING SUMMARY" on the separate Excel template.

### D. LOCAL LAW 93: RISK ASSESSMENT SURVEY

Please provide a short description of planning and progress in implementation of strategies aimed to reduce/minimize the risk of sexual harassment in your agency.

Within the timeframe provided in your Annual Plan, provide any progress on the following, and if none write N/A:

Risk 1: Homogenous Workplace: <u>DYCD</u> is a diverse agency including senior leadership. The Agency has a high compliance rate with mandatory training. All new hires must be complete mandatory training within 30 days of notice. An EEO compliance overview is prepared at new employee orientations, staff meetings and training. All applicants and employees are informed of their rights and responsibilities under the EEO Policy

Risk 2: Cultural and Language Differences in the Workplace: <u>DYCD has a diverse workforce. DYCD supports Local Law 30 to advance language access for all NYC residents. DYCD's website has been redesigned to provide translation in over 180 language options</u>

Risk 3: Workplaces with Significant Power Disparities: DYCD has zero tolerance for bullying and harassing behaviors. We have a supportive and encouraging environment in which staff are training and provided with the tools needed to excel.

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Risk 4: Isolated Workplaces: <u>DYCD workspaces ae largely a cubicle environment with most interactions occurring in an open workspace</u>. Workspaces are not isolated.

Risk 5: Decentralized Workplaces: <u>DYCD's executive offices are not physically removed from front line employees or first line supervisors.</u> There is an open door policy in which staff may address concerns with supervisors or senior leadership. A member of the executive team are at each location.

### E. LOCAL LAW 97: ANNUAL SEXUAL HARASSMENT REPORTING

- ☑ The agency has entered the sexual harassment Complaint Data in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency has entered **all types of complaints** in the DCAS Citywide Complaint Tracking System and updates as they occur.
- ☑ The agency ensures that complaints are closed within 90 days. EEO has requested assistance in closing out R/A and complaint files

Report all complaints and reasonable accommodation requests through DCAS/CDEEO Complaint Tracking System by logging into your CICS account at: <a href="https://mspwva-dcslnx01.csc.nycnet/Login.aspx">https://mspwva-dcslnx01.csc.nycnet/Login.aspx</a>

### F. LOCAL LAW 101: CLIMATE SURVEY

Provide a short description of your efforts to analyze the results of climate survey in your agency.

Describe any follow-up measures taken to address the results of the climate survey: <u>DYCD has provided more training</u> opportunities and forums in which employees may express concerns.

## X. AUDITS AND CORRECTIVE MEASURES

Please choose the statement that applies to your agency.
☐ The agency is <u>NOT</u> involved in an audit conducted by NYC EEPC or another governmental agency specific to our EEO practices.
<ul> <li>☑ The agency is involved in an audit; please specify who is conducting the audit: Equal Employment Practices Commission</li> <li>☑ Attach or list below audit recommendations.</li> </ul>
☐ The agency has submitted or will submit to OCEI an amendment letter, which shall amend the agency plan for FY 2020.

# APPENDIX: [AGENCY NAME] EEO PERSONNEL DETAILS

## EEO PERSONNEL FOR 2nd QUARTER, FISCAL YEAR 2020

### A. PERSONNEL CHANGES

Personnel Changes this Quart	er: 🛛 No Changes	Number of Additions:	Number of Deletions:
Employee's Name & Title	Lisa Thornton, EEO Officer	Ruma Debi, EEO Counselor	Andrew Miller, EEO Counselor
Nature of change	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion	☐ Addition ☐ Deletion
<b>Date of Change in EEO Role</b>	Start Date or Termination Date:	Start Date or Termination Date:	Start Date or Termination Date:
NOTE: Please attach CV/Resum	ne of new staff to this report		
For Current EEO Professiona	ls:		
Name & Title			
EEO Function	□ EEO Officer       □ EEO Counselor         □ EEO Trainer       □ EEO Investigator         □ 55-a Coordinator       □ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)	☐ EEO Officer ☐ EEO Counselor ☐ EEO Trainer ☐ EEO Investigator ☐ 55-a Coordinator ☐ Other: (specify)
Proportion of Time Spent on EEO Duties	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):	☐ 100% ☐ Other: (specify %):
Attended EEO Professional On-Boarding at DCAS	□ Yes □ No	□ Yes □ No	□ Yes □ No
Completed Trainings: EEO Diversity & Inclusion lgbTq: The Power of Inclusion Structured Interviewing and Unconscious Bias Sexual Harassment Prevention	<ul> <li>□ Yes</li> <li>□ No</li> </ul>	<ul> <li>□ Yes</li> <li>□ No</li> </ul>	□ Yes       □ No         □ Yes       □ No         □ Yes       □ No         □ Yes       □ No         □ Yes       □ No
Training Source(s):	☑ DCAS ☐ Agency ☑ Other Cornell	☑ DCAS ☐ Agency ☑ Other	☑ DCAS ☐ Agency ☐ Other

### B. CONTACT INFORMATION (Please list ALL current EEO professionals)

DIVERSITY AND EEO STAFFING IN [AGENCY NAME] AS OF QUARTER (X) FY 2019 *					
<u>Name</u>	Civil Service Title	EEO\Diversity Role	% of Time Devoted to EEO & Diversity Functions	Office E-mail Address	Telephone #
<u>Lisa Thornton</u>	Administrative Sta	ff Diversity & Inclusion Officer	50%		
<u>Lisa Thornton</u>		EEO Officer/Director			
<u>Lisa Thornton</u>		Deputy EEO Officer  ADA Coordinator			
<u>Lisa Thornton</u>		Disability Rights Coordinator			
Lisa Thornton/Ruma Debi		Disability Services Facilitator			
<u>Lisa Thornton</u>		55-a Coordinator			
Vacant		Career Counselor			
Ruma Debi	Administrative Lab Relations	EEO Counselor	20%		
		EEO Investigator			
Andrew miller	Administrative Sta Analyst	ff EEO Counselor/ Investigator	20%		
		Investigator/Trainer			
		EEO Training Liaison			
		Other (describe)			

<sup>\*</sup> Please indicate changes (i.e. if new personnel is filling a specified role.) You may insert additional entries as needed. "Title" refers to the civil service title. If there is an EEO\Diversity role that your staff performs that is not on the list above please indicate it on the chart.